



General terms

Responsibility provisions

All jobs are carried out in accordance with NSAB 2000 and the CMR-convention rules and applicable laws and regulations in the involved countries. NSAB 2000 is valid with exception of time guarantee under §6 2nd piece, §20B and insurance duty under §27c3.

Transport obligations

NTEX responsibility as carrier starts when the goods have been taken care of and stops when the goods have been delivered at delivery point or placed at his disposition at named place.

NTEX reserves the right to choose type of vehicle, means of transport and route and the right to choose either to go direct or to transship.

Rates

All offers are done net, exclusive of VAT, covering the services named in the offer and based on the currency and fuel prices according to NTEX caf and baf keys.

All rates are based on free traffic without hindrance and normal loading and unloading facilities. The offered rates are based on the possibility to load and unload direct on/off trailers at supplier and consignee. Furthermore we reserve ourselves for occurrences not under our control.

Changes to and cancellations of booking

Cancellations and changes of booking can be done without charges until 24h before loading time. Cancellations done within 24h from loading time will be charged with 80% of the freight for the original booking. Changes within 24h from loading time will be handled case by case.

Validity

All offers must be accepted within 30 days. Offered rates are valid until further notice if not specified. Rates cannot be shared with third party.

Terms of payment

Invoices are due for payment after 10 days.

Delayed payment will be charged with 2% interest and a reminder fee of SEK 45.

Credit will be permitted after credit rating and allowed amount decided according to the rating.

Currency and fuel variations

NTEX reserves the right to adjust the rates in the same proportions as the currency and fuel costs changes and its influence on the total costs.

Loading and unloading

Loading and unloading must be done in agreement with the driver. The driver makes sure that the unit is available for loading or unloading from the side or at a loading bay and offer necessary assistance.

Offered rates include the following free time for loading / unloading:

-10 000 kg	30 min
10 000 kg -	60 min

Exceeding time will be charged SEK 250 for every started 30 min period.

Dangerous goods

Dangerous goods must be booked latest 24h prior to collection. All classes and codes must be mentioned in the booking. Shipper is responsible for that all documents are filled in according to applicable laws and regulations in all countries involved in the transport. Extra charges for dangerous goods are mentioned in our rate sheets.



General terms

Freight weight calculations

The freight weight is calculated based on the shipments gross weight. For shipments where the weight calculated on the size is higher than the gross weight the freight is calculated on the size weight will be used.

	UK & IE / Nordic	Continental Europa
1 cubic meter	360 kg	333 kg
1 loading meter	2 000 kg	1 850 kg
1 Eur-pallet space	800 kg	740 kg

When the goods is not suitable to be double stacked and or the height exceeds 130 cm loading meter or pallet space calculations is applicable.

Goods with length exceeding 2,4 meters will be calculated as 400 kg per meter per piece minimum 1200 kg. Pieces with length over 6 meters will be calculated individually and a special agreement must be made in advance.

Maximum weights

According to individual countries separate laws and regulations.

Export bookings

All shipments must be booked by fax, email or phone latest 1200hrs day before loading if separate agreement is not in place

Import bookings

All shipments must be booked according to individual agreements by the supplier to our offices or agents office in concerned countries.

Insurance

Insurance of the goods is not included in our rates. A separate insurance can be purchased after written instructions. Please contact NTEX for further information. In case of a claim where there is no insurance the settlement will be in accordance with NSAB 2000.

Claims.

Visible damage or loss must be clearly marked on the CMR/delivery note on delivery. Non visible damages must be notified latest 7 days after delivery date. Claim for compensation to be sent to NTEX in writing together with copies of written evidence of the goods value. A copy of the CMR/delivery note must always be sent in case of a claim. No claim for compensation can be done by invoices to NTEX.

Settlement

Damage or loss will be settled in accordance with applicable rules. Goods must never be sold or destroyed without approval from the insurance company. Claim for compensation cannot be settled by refusal to pay the freight.

Exceptions

Any exceptions must be done in writing in quotes, rate sheets or similar.